

Uninstalling the Citrix Workspace app for Windows

The following instructions work for Windows 10 and Windows 11.

1. Open **Start** and select **Settings** ^(☉). <u>Windows 10:</u>



Windows 11:

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Pinned					All apps >
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Edge	Microsoft Store	Photos	Settings	Calculator	Alarms & Clock
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Notepad	Paint	File Explorer	Tips		
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2. Select **Apps**, then **Apps & features**. <u>Windows 10:</u>

Phone Link your Android, iPhone	← Settings ☆ Home Find a setting		
Apps Uninstall, defaults, optional features	Apps IΞ Apps & features I⊐ Default apps		

Windows 11:

← Settings – □						
User Local Account		Apps				
Find a setting $ ho$			Apps & features Installed apps, app execution aliases		>	
System		0	Default apps Defaults for file and link types, other defaults		>	
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 Personalization Apps 	1	田	Optional features Extra functionality for your device		>	
 Accounts Time & language 		2	Apps for websites Websites that can open in an app instead of a browser		>	
Gaming			Video playback Video adjustments, HDR streaming, battery options		>	

- 3. Search for Citrix Workspace.
- 4. In Windows 10, select Citrix Workspace and then select Uninstall.





In Windows 11, select on More (the three vertical dots), then select Uninstall.



5. At the next prompt, select Uninstall.



6. If you receive a User Account Control prompt, select **Yes**.



7. When prompted, select Yes.





8. The uninstallation process is complete once the **Uninstalling Citrix Workspace app** window disappears.



It is strongly recommended that you restart your computer after the uninstall is complete, especially if you will be reinstalling the Citrix Workspace app.

You can also use the Control Panel to uninstall Citrix Workspace. General instructions can be found at: <u>Uninstall or remove apps and programs in Windows (microsoft.com)</u>

For further assistance, please contact the UNSW IT Service Centre on +61 2 9385 1333 or visit <u>https://www.myit.unsw.edu.au/contact-us</u>

