Uninstalling the Citrix Workspace app for Windows

The following instructions work for Windows 10 and Windows 11.

1. Open Start and select Settings 🌐.
   - **Windows 10:**
     - ![Start menu with Settings app highlighted]
   - **Windows 11:**
     - ![Start menu with Settings app highlighted]
2. Select **Apps**, then **Apps & features**.

   **Windows 10:**

   ![Windows 10 Apps & features](image)

   **Windows 11:**

   ![Windows 11 Apps & features](image)

3. Search for **Citrix Workspace**.
4. In Windows 10, select **Citrix Workspace** and then select **Uninstall**.
In Windows 11, select on More (the three vertical dots), then select Uninstall.

5. At the next prompt, select Uninstall.

6. If you receive a User Account Control prompt, select Yes.

7. When prompted, select Yes.
8. The uninstallation process is complete once the **Uninstalling Citrix Workspace app** window disappears.

It is strongly recommended that you restart your computer after the uninstall is complete, especially if you will be reinstalling the Citrix Workspace app.

You can also use the Control Panel to uninstall Citrix Workspace. General instructions can be found at: [Uninstall or remove apps and programs in Windows (microsoft.com)](https://microsoft.com)

For further assistance, please contact the UNSW IT Service Centre on +61 2 9385 1333 or visit [https://www.myit.unsw.edu.au/contact-us](https://www.myit.unsw.edu.au/contact-us)