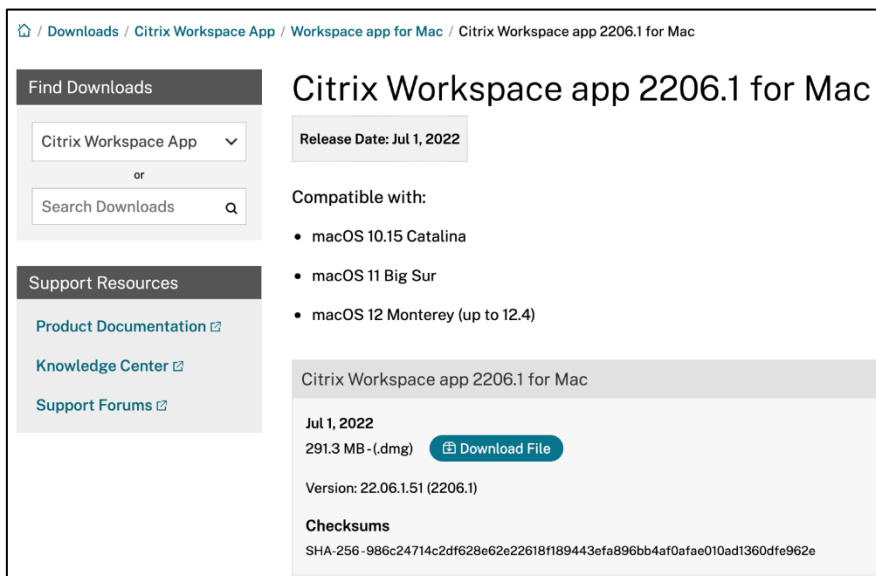


# Uninstalling the Citrix Workspace app for Mac

To uninstall the Citrix Workspace app for Mac, you will need the Citrix Workspace app installer file (**CitrixWorkspaceApp.dmg**).

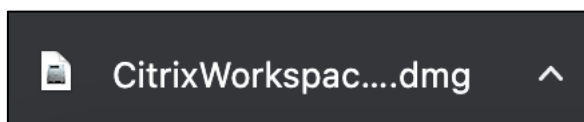
If you have deleted the installer file, you can redownload it from the Citrix website as per the below instructions:

1. Open a web browser and go to the following link:  
<https://www.citrix.com/en-au/downloads/workspace-app/mac/workspace-app-for-mac-latest.html>
2. Review the **Compatible with** section, then click **Download File**.

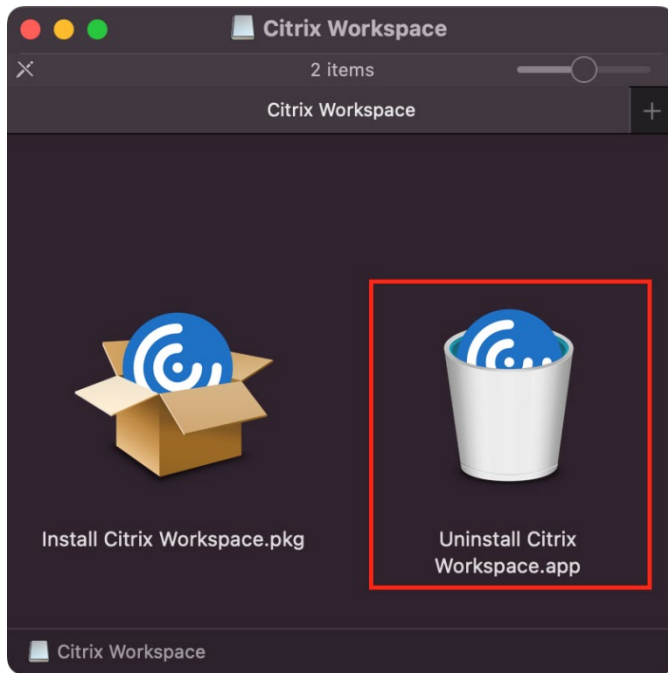


The screenshot shows the Citrix website page for downloading the Citrix Workspace app 2206.1 for Mac. The page includes a search bar, support resources, and a 'Download File' button. The 'Compatible with' section lists macOS 10.15 Catalina, macOS 11 Big Sur, and macOS 12 Monterey (up to 12.4). The download information shows the file size as 291.3 MB (-.dmg) and the version as 22.06.1.51 (2206.1). The checksums are also provided.

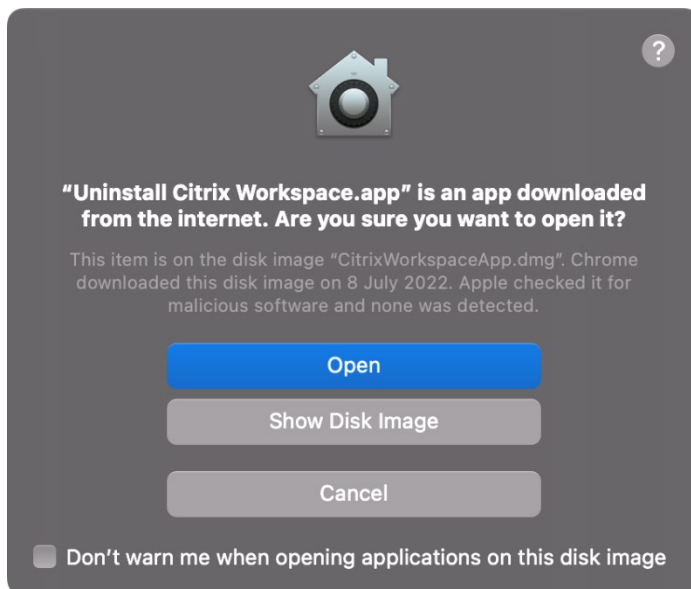
3. Your browser will download the Citrix Workspace app installer, normally to your Mac's Downloads folder.  
Open the **CitrixWorkspaceApp.dmg** file once it has finished downloading.



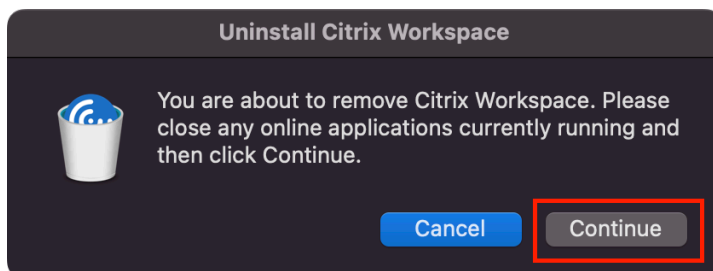
4. Double click on **Uninstall Citrix Workspace**.



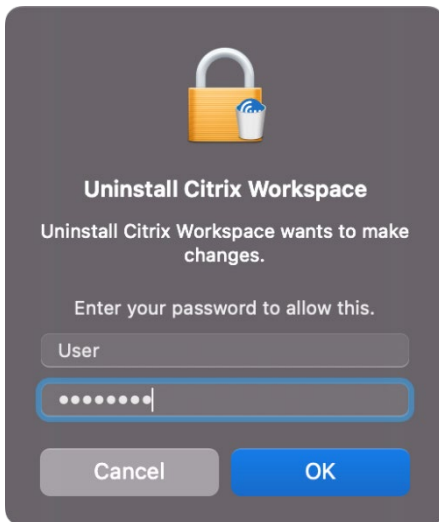
5. If you see the following security prompt, click on **Open**.



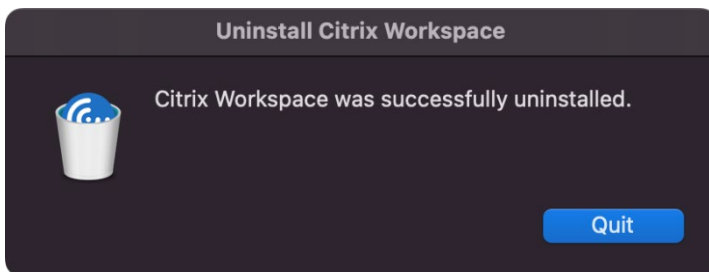
6. Click on **Continue**.



7. [Enter the login password for your Mac](#) to allow the uninstall to proceed, then click **OK**.



8. The Citrix Workspace app is now uninstalled. Click on **Quit**.



It is strongly recommended that you restart your computer after the uninstall is complete, especially if you will be reinstalling the Citrix Workspace app.

For further assistance, please contact the UNSW IT Service Centre on +61 2 9385 1333 or visit <https://www.myit.unsw.edu.au/contact-us>