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| **Applications Anywhere Anytime** |
| **Welcome to myAccess!****[Insert your application name] is now available for use through myAccess! This means that you can access [Insert your application name] anytime, anywhere as long as you have internet access.** To get started simply logon to [myAccess](https://aaa-access.unsw.edu.au/vpn/index.html) using your zID.  On your initial logon you will be prompted to download and install a Citrix Receiver which will enable the service. If you need any help please refer to the [myAccess user guides](https://www.myaccess.unsw.edu.au/user-guides) or else contact the [IT Service Centre](https://www.myaccess.unsw.edu.au/contact-us) for assistance. |  |
| To optimise the performance of myAccess save your datasets to your **H:** drive. We have created a myAccess File Manager application to help you transfer datasets to and from your **H:** drive.  |
| It is important to note that data classified by the [UNSW Data Classification Standard](https://www.gs.unsw.edu.au/policy/documents/datastandard.pdf) as ‘Sensitive’ or ‘Highly Sensitive’ cannot be accessed managed or transmitted via the service.

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Please contact the [IT Service Centre](https://www.myaccess.unsw.edu.au/contact-us) for any other issues. |
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| Most importantly, we welcome your feedback! Tell us what works, what doesn’t – how we can improve the service by [contacting us](https://www.myaccess.unsw.edu.au/contact-us).Kind Regards,myAccess Team  |